

OTR Email ID & Mobile Number Change Request Process

Step 1: Website URL: <https://otr.pariksha.nic.in/>

The screenshot shows the homepage of the OTR portal. At the top, there are navigation links for Home, About, Registration (OTR), Process Flow/Help File, and Contact Us. The main banner features the Uttar Pradesh Public Service Commission (U.P.P.S.C.) logo and the text "One Time Registration (OTR) एकल अवसरीय पंजीकरण (ओ.टी.आर.)" and "Uttar Pradesh Public Service Commission (U.P.P.S.C.) उत्तर प्रदेश लोक सेवा आयोग (यू.पी.पी.एस.सी.)". Below the banner, there are sections for "Applicant Steps" (Registration, Login, Verify Detail, File Details) and "Admin Steps" (Validation, OTR Generated). A central section displays "OTR Statistics" with three columns: Registrations (1899389), Validated (1899370), and OTR Generated (1899256). A "Submit Request" button is highlighted with a red arrow. A footer section contains links for Home, Terms & Conditions, Privacy Policy, and other policies.

- ❖ वेबसाइट के मुख्य पृष्ठ (Home Page) पर पहुंचने के लिए <https://otr.pariksha.nic.in> पर क्लिक करें।
Click on <https://otr.pariksha.nic.in> to access the Home Page of the website.
- ❖ ईमेल आईडी एवं मोबाइल नंबर अपडेट करने हेतु "सबमिट रिक्वेस्ट" बटन पर क्लिक करें।
Click on Submit Request button to update email ID and mobile number.

Step 2: Process to Request for update New Email ID & Mobile Number or Both

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Submit Request for Change of Mobile Number/Email ID

[Go back to home](#)

Instructions for Change Request of Mobile Number/Email ID

- Fields marked with asterisk * are mandatory
- OTR number is mandatory for change request
- Existing mobile number is mandatory for change request
- Existing mobile number and new mobile number should not be same
- Existing email ID is mandatory for change request
- Existing email ID and new email ID should not be same
- Generate Request Letter before final submission of request
- Uploading of Request Letter is mandatory
- Please note that you can file maximum 3 request
- Make sure that all the details entered are correct.

Type of Request

Email ID Mobile Number BOTH

Your OTR Number *

523XXXXXXXXXX

Enter the OTR No and click on "Go" button

- परिवर्तन अनुरोध के लिए OTR नंबर अनिवार्य है।
OTR number is mandatory for change request.
- ईमेल आईडी परिवर्तन हेतु ईमेल विकल्प का चयन करें और ओटीआर नंबर दर्ज कर "गो" बटन पर क्लिक करें।
To change email ID select Email option and enter the OTR number and click on Go button.
- मोबाइल नंबर परिवर्तन हेतु मोबाइल विकल्प का चयन करें और ओटीआर नंबर दर्ज कर "गो" बटन पर क्लिक करें।
To change mobile number, select Mobile option and enter the OTR number and click on Go button.
- यदि ई-मेल आईडी एवं मोबाइल नंबर दोनों परिवर्तन हेतु बोथ विकल्प का चयन करें और ओटीआर नंबर दर्ज कर "गो" बटन पर क्लिक करें।
If you want to change Email ID and Mobile Number then choose both option and enter OTR number and click on Go button.
- ओटीआर नंबर दर्ज कर गो बटन पर क्लिक करने के उपरांत पंजीकृत विवरण दर्ज हेतु सेक्शन ओपन होगा।
After entering the OTR number and clicking on Go button the section will open for entering the registered details.

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Submit Request for Change of Mobile Number/Email ID

[Go back to home](#)

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- Existing email ID and new email ID should not be same
- Generate Request Letter before final submission of request
- Uploading of Request Letter is mandatory
- Please note that you can file maximum 3 request
- Make sure that all the details entered are correct.

Type of Request

Email ID Mobile Number BOTH

Your OTR Number *

523XXXXXXXXXX

Your OTR number is validated, now enter the following details

Your Registered Details:-

Existing Mobile Number *	Existing email ID : *	Date of Birth *
8XXXXXXXXXX	XXXXXXXXXXsi@gmail	01/07/1990
Gender *	State Name *	Caste Category *
Male	UTTAR PRADESH	OBC

Enter the required details & click on proceed

- पंजीकृत ईमेल आईडी, मोबाइल नंबर एवं आवश्यक विवरण दर्ज कर "प्रोसीड" बटन पर क्लिक करें।
Enter your registered email ID, mobile number and required details and click on the Proceed button.
- प्रोसीड बटन क्लिक करने के उपरांत नवीन मोबाइल नंबर/ईमेल आईडी प्रविष्टि हेतु सेक्शन ओपन होगा।
After clicking the Proceed button the section will open for entering the new Mobile number/Email ID.

Submit Request for Change of Mobile Number/Email ID

[Go back to home](#)

Instructions for Change Request of Mobile Number/Email ID

- Fields marked with asterisk * are mandatory
- OTR number is mandatory for change request
- Existing mobile number is mandatory for change request
- Existing mobile number and new mobile number should not be same
- Existing email ID is mandatory for change request
- Existing email ID and new email ID should not be same
- Generate Request Letter before final submission of request
- Uploading of Request Letter is mandatory
- Please note that you can file maximum 3 request
- Make sure that all the details entered are correct.

Type of Request

 Email ID Mobile Number BOTH

Your OTR Number *

52XXXXXXXXXX

Go

Check Current Status

Reset

Your OTR number is validated, now enter the following details

Your Registered Details:-

Existing Mobile

Number *

XXXXXXXXXX

Existing email ID : *

XXXXXXXXXX@gmail

Date of Birth *

01/07/1990

Gender *

Male

State Name *

UTTAR PRADESH

Caste Category *

OBC

Proceed

Reset

आपका प्रमाणीकरण सफलतापूर्वक पूरा हो गया है. अब निम्नलिखित विवरण दर्ज करें | Your Authentication has successfully completed, now enter the following details.

Request for New Mobile Number/email ID

New Mobile Number *

XXXXXXXXXX

New email ID *

XXXXXXXXXX@gmail.com

Reason for Update/Remarks *

XXXXXXXXXX

First Verify your new email ID/Mobil - No

Reset

Enter the required details & click on First Verify button

- नवीन मोबाइल नंबर/ईमेल आईडी दर्ज करने के उपरांत "फस्ट वेरीफाई योर न्यू ईमेल आईडी/मोबाइल नंबर" बटन पर क्लिक करें।
After entering the new mobile number/email id, click on "First Verify Your New Email ID/Mobile No." button.
- फस्ट वेरीफाई बटन क्लिक करने के उपरांत "ईमेल आईडी/मोबाइल नंबर वेरिफिकेशन" हेतु पृष्ठ ओपन होगा।
After clicking the First Verify button, the page will open for email ID/mobile number verification.

Step 3: Email ID & Mobile Number Verification Process through OTP

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Alert : Mobile Number/ Email Id Verification Window

→अभ्यर्थीगण कृपया ध्यान दें !!! :-
पहले मोबाइल नंबर /ईमेल को स्वयं द्वारा सत्यापित कर लिया जाये।
The mobile number/email Id should be verified by yourself before submitting change request for email Id/mobile number.

Entered Email ID XXXXXXXXXXXXXXXXXXXX@gmail.com	Get OTP On Email Id
Entered Mobile No. XXXXXXXXXX	Get OTP On Mobile

Note (नोट) :-
अभ्यर्थी अपने द्वारा दर्ज किये गए मोबाइल नंबर / ईमेल आईडी को भली भाँति जाँच लें यदि मोबाइल नंबर एवं ईमेल आईडी में कोई त्रुटि है तो 'Click here to Edit/Close' बटन पर क्लिक करके सुधार लें।
Candidates should thoroughly check the mobile number and email ID entered by them, if there is any error in the mobile number and email ID, then click on the 'Click here to Edit/Close' button to make corrections.

[Click here to Edit/Close](#)

ईमेल आईडी/मोबाइल नंबर के लिए परिवर्तन अनुरोध सबमिट करने से पहले कृपया अपना दर्ज किया गया मोबाइल नंबर/ईमेल आईडी सत्यापित करें।
Please verify your entered mobile number/email ID before submitting change request for email Id/mobile number.

सबसे पहले आपको अपना मोबाइल नंबर/ईमेल आईडी ओटीपी के माध्यम से सत्यापित करना होगा, उसके बाद ही आप ईमेल आईडी/मोबाइल नंबर में बदलाव के लिए अनुरोध सबमिट कर सकते हैं।
First of all you have to verify your mobile number/email id through OTP only then you can submit request for change in email Id/ Mobile Number.

Click here get to OTP

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Alert : Mobile Number/ Email Id Verification Window

→अभ्यर्थीगण कृपया ध्यान दें !!! :-
पहले मोबाइल नंबर /ईमेल को स्वयं द्वारा सत्यापित कर लिया जाये।
The mobile number/email Id should be verified by yourself before submitting change request for email Id/mobile number.

Entered Email ID XXXXXXXXXXXXXXXXXXXX@gmail.com	833690	wait 209 seconds	Verify Email Id
Entered Mobile No. XXXXXXXXXX	756731	wait 213 seconds	Verify Mobile Number

Note (नोट) :-
अभ्यर्थी अपने द्वारा दर्ज किये गए मोबाइल नंबर / ईमेल आईडी को भली भाँति जाँच लें यदि मोबाइल नंबर एवं ईमेल आईडी में कोई त्रुटि है तो 'Click here to Edit/Close' बटन पर क्लिक करके सुधार लें।
Candidates should thoroughly check the mobile number and email ID entered by them, if there is any error in the mobile number and email ID, then click on the 'Click here to Edit/Close' button to make corrections.

[Click here to Edit/Close](#)

ईमेल आईडी/मोबाइल नंबर के लिए परिवर्तन अनुरोध सबमिट करने से पहले कृपया अपना दर्ज किया गया मोबाइल नंबर/ईमेल आईडी सत्यापित करें।
Please verify your entered mobile number/email ID before submitting change request for email Id/mobile number.

सबसे पहले आपको अपना मोबाइल नंबर/ईमेल आईडी ओटीपी के माध्यम से सत्यापित करना होगा, उसके बाद ही आप ईमेल आईडी/मोबाइल नंबर में बदलाव के लिए अनुरोध सबमिट कर सकते हैं।
First of all you have to verify your mobile number/email id through OTP only then you can submit request for change in email Id/ Mobile Number.

Enter Email OTP & Click here to Verify

Enter Mobile OTP & Click here to Verify

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Alert : Mobile Number/ Email Id Verification Window

→अभ्यर्थीगण कृपया ध्यान दें !!! :-
पहले मोबाइल नंबर /ईमेल को स्वयं द्वारा सत्यापित कर लिया जाये।
The mobile number/email Id should be verified by yourself before submitting change request for email Id/mobile number.

Entered Email ID XXXXXXXXXXXXXXXXXXXX@gmail.com	Verification Status	✓
Entered Mobile No. XXXXXXXXXX	Verification Status	✓

Your Mobile Number verified successfully

Note (नोट) :-
अभ्यर्थी अपने द्वारा दर्ज किये गए मोबाइल नंबर / ईमेल आईडी को भली भाँति जाँच लें यदि मोबाइल नंबर एवं ईमेल आईडी में कोई त्रुटि है तो 'Click here to Edit/Close' बटन पर क्लिक करके सुधार लें।
Candidates should thoroughly check the mobile number and email ID entered by them, if there is any error in the mobile number and email ID, then click on the 'Click here to Edit/Close' button to make corrections.

[Click here to Proceed](#)

ईमेल आईडी/मोबाइल नंबर के लिए परिवर्तन अनुरोध सबमिट करने से पहले कृपया अपना दर्ज किया गया मोबाइल नंबर/ईमेल आईडी सत्यापित करें।
Please verify your entered mobile number/email ID before submitting change request for email Id/mobile number.

सबसे पहले आपको अपना मोबाइल नंबर/ईमेल आईडी ओटीपी के माध्यम से सत्यापित करना होगा, उसके बाद ही आप ईमेल आईडी/मोबाइल नंबर में बदलाव के लिए अनुरोध सबमिट कर सकते हैं।
First of all you have to verify your mobile number/email id through OTP only then you can submit request for change in email Id/ Mobile Number.

Click here to Proceed

Your Mobile Number verified successfully

Submit Request for Change of Mobile Number/Email ID

<< Go back to home



Instructions for Change Request of Mobile Number/Email ID

- Fields marked with asterisk * are mandatory
- OTR number is mandatory for change request
- Existing mobile number is mandatory for change request
- Existing mobile number and new mobile number should not be same
- Existing email ID is mandatory for change request
- Existing email ID and new email ID should not be same
- Generate Request Letter before final submission of request
- Uploading of Request Letter is mandatory
- Please note that you can file maximum 3 request
- Make sure that all the details entered are correct.

Type of Request

Email ID Mobile Number BOTH

Your OTR Number *

5XXXXXXXXXXXXXXXXXXXX

Your OTR number is validated, now enter the following details

Your Registered Details:-

Existing Mobile Number * XXXXXXXXXXXXXXX

Existing email ID : * XXXXXXXXXXXXXXX@gmail

Date of Birth * 01/07/1990

Gender * Male

State Name * UTTAR PRADESH

Caste Category * OBC

आपका प्रमाणीकरण सफलतापूर्वक पूरा हो गया है, अब निम्नलिखित विवरण दर्ज करें | Your Authentication has successfully completed, now enter the following details.

[Click here to Enter New Mobile No & Email ID](#)

Request for New Mobile Number/email ID

New Mobile Number * XXXXXXXXXXXXXXX

New email ID * XXXXXXXXXXXXXXX@gmail.com

Reason for Update/Remarks *

XXXXXXXXXXXXXXXXXXXX Number

Your new email ID and Mobile No is verified successfully, now proceed for further steps

Your Email ID verified successfully

- ईमेल आईडी एवं मोबाइल नंबर पर ओटीपी प्राप्त करने के लिए **Get OTP Email** और **Get OTP Mobile** बटन पर क्लिक करें।
Click on Get OTP Email & Get OTP Mobile button to receive OTP on Email ID and Mobile Number.
- ईमेल आईडी एवं मोबाइल नंबर पर प्राप्त ओटीपी नंबर दर्ज कर **Verify Email ID & Mobile Number** बटन पर क्लिक करें।
Enter the OTP number received on your email ID and mobile number and click on Verify Email ID & Mobile Number button.
- वेरीफाई बटन क्लिक करने के पश्चात आपको ईमेल/मोबाइल सत्यापन का पुस्टीकरण सन्देश प्राप्त होगा।
After clicking on the Verify button, you will receive a confirmation message of your email/mobile verification.
- पुस्टीकरण सन्देश उपरांत पृष्ठ पर प्रदर्शित "**क्लिक हियर टू प्रोसीड**" बटन पर क्लिक करें।
After the confirmation message, click on the "Click here to proceed" button displayed on the page.
- क्लिक हियर टू प्रोसीड बटन पर क्लिक करने के उपरांत "**प्रोसीड**" बटन पर क्लिक करें।
After clicking on Click here to Proceed button, click on "Proceed" button.

Step 4: Generate Request Letter Download & Uploading Process

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Submit Request for Change of Mobile Number/Email ID [Go back to home](#)

Instructions for Change Request of Mobile Number/Email ID

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- Existing email ID is mandatory for change request
- Existing email ID and new email ID should not be same
- Generate Request Letter before final submission of request
- Uploading of Request Letter is mandatory
- Please note that you can file maximum 3 request
- Existing email ID and new email ID should not be same
- Generate Request Letter before final submission of request
- Uploading of Request Letter is mandatory
- Please note that you can file maximum 3 request
- Make sure that all the details entered are correct.

Type of Request

Email ID Mobile Number BOTH

Your OTR Number *

XXXXXXXXXXXX

Your OTR number is validated, now enter the following details

Your Registered Details:-

Existing Mobile Number *	Existing email ID : *	Date of Birth *
XXXXXXXXXXXX	XXXXXXXXXXXX@gmail	01/07/1990
Gender *	State Name *	Caste Category *
Male	UTTAR PRADESH	OBC

आपका प्रमाणीकरण सफलतापूर्वक पूरा हो गया है. अब निम्नलिखित विवरण दर्ज करें | Your Authentication has successfully completed, now enter the following details.

Request for New Mobile Number/email ID

New Mobile Number *	New email ID *
XXXXXXXXXXXX	XXXXXXXXXXXXXXXXXXXX@gmail.com

Reason for Update/Remarks *

XXXXXXXXXXXXXXXXXXXXMobile Number

आपकी नई ईमेल आईडी/मोबाइल नंबर सत्यापित है. अब आगे के चरणों के लिए आगे बढ़ें | Your new email Id/ Mobile No is verified..Now proceed for further steps.

Upload Ink Signed Copy of Request Letter and Submit Request

Verification Code: *

Click here to Generate Request Letter

Click here to Upload Request Letter

U.P. PUBLIC SERVICE COMMISSION

Request Letter for Mobile/Email ID updation in OTR records

**(U.P. PUBLIC SERVICE COMMISSION)
PRAYAGRAJ (ALLAHABAD)**

Date : 27-12-2024

From :
P.XXXXXXXXXXX
H.XXXXXXXXXXX
PA.XXXXXXXXXXX
22XXXX

To :
Secretary,
U.P. PUBLIC SERVICE COMMISSION
PRAYAGRAJ (ALLAHABAD)

Sub : **Regarding Mobile/Email ID updation in my OTR records.**

OTR Number : **56 XXXXXXXX.**

Dear Sir/Madam,

I am hereby submitting my request to you to kindly update my mobile number/email ID in the records of OTR as submitted in the Commission.

Request ID : **B66XXXXXXXXXX** Date : **27/12/2024**

Applicant Name : **PXXXXXXXXXXXX**

Existing Email ID : **(lu*****@gmail.com)**

New Email ID : **(pa*****@gmail.com)**

Existing Mobile Number : **(*****5938)**

New Mobile Number : **(*****0203)**

Kindly do the needful in this regard.

Thanking you

Yours faithfully

Pragant Kumar
(PXXXX)XXXXXXXXXX

SELF ATTESTED by Applicant (Ink Signature) :-

Pragant Kumar

Printing Date & Time : 27-12-2024 16:39:19

Government Of India | Uttar Pradesh

• Please note that you can file maximum 3 request
• Make sure that all the details entered are correct.

Number: 8765230203, paras.prajapati19844, 01/02/1984
Gender: Male, State Name: UTTAR PRADESH, Caste Category: OBC

Proceed, Reset

आपका प्रमाणीकरण सफलतापूर्वक पूरा हो गया है. अब निम्नलिखित विवरण दर्ज करें | Your Authentication has successfully completed, now enter the following details.

Upload Request Letter

Choose file No file chosen

Upload File Close

Number/email ID: anuj.nigam070@gmail.com

Reason for Update/Remarks: NN

Proceed, Generate Request Letter, Reset

आपकी नई ईमेल आईडी/मोबाइल नंबर सत्यापित है..अब आगे के चरणों के लिए आगे बढ़ें | Your new email id/ Mobile No is verified..Now proceed for further steps.

Click here to Choose & Upload File

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Go back to home

Instructions for Change Request of Mobile Number/Email ID

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- Uploading of Request Letter is mandatory
- Please note that you can file maximum 3 request
- Make sure that all the details entered are correct.

Type of Request

Email ID Mobile Number BOTH

Your OTR Number *
XXXXXXXXXX
Go Check Current Status Reset

Your OTR number is validated, now enter the following details

Your Registered Details-

Existing Mobile Number * Existing email ID : * Date of Birth *
XXXXXXXXXX psXXXXXXXXXX9844 01/07/1990
Gender * State Name * Caste Category *
Male UTTAR PRADESH OBC

Proceed Reset

आपका प्रमाणीकरण सफलतापूर्वक पूरा हो गया है. अब निम्नलिखित विवरण दर्ज करें | Your Authentication has successfully completed, now enter the following details.

Request for New Mobile Number/email ID

New Mobile Number * New email ID *
XXXXXXXXXX XXXXXXXXXXXX@gmail.com
Reason for Update/Remarks *
NN

Proceed Generate Request Letter Reset

Your new email ID and Mobile No is verified successfully, now proceed for further steps

Upload Ink Signed Copy of Request Letter and Submit Request

Upload Request Letter

Verification Code: * UG6TJ UG6TJ

Finally Submit

Document uploaded successfully...

Enter the captcha code & click on the finally Submit Button

Submit Request for Change of Mobile Number/Email ID

<< Go back to home

Instructions for Change
Request of Mobile
Number/Email ID

- Fields marked with asterisk * are mandatory
- OTR number is mandatory for change request
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Type of Request

 Email ID Mobile Number BOTH

Your OTR Number *

Go

Check Current Status

Reset

प्रिय आवेदक, मोबाइल नंबर/ईमेल आईडी में परिवर्तन के लिए आपका अनुरोध आईडी - 'B365120241227353' के साथ प्रस्तुत किया गया है। कृपया अनुरोध को दर्तागत स्थिति जांचें। प्रेषक-यूपीपीएससी औटीआर सेवा | Dear Applicant, Your request for change Mobile No./Email ID has been submitted with Request ID - 'B365120241227353'. Please check current status of request. From- UPPSC OTR Service.

- प्रोसीड बटन पर क्लिक करने के उपरांत "जनरेट रिक्वेस्ट लेटर डाउनलोड" बटन इनेबल हो जायेगा।
After clicking on Proceed button the Generate Request Letter download button will be enabled.
- जनरेट रिक्वेस्ट लेटर डाउनलोड बटन पर क्लिक रिक्वेस्ट लेटर डाउनलोड करें।
Click on Generate Request Letter Download button to download the request letter.
- रिक्वेस्ट लेटर प्रिंट करने के उपरांत हस्ताक्षरित प्रति को पीडीऍफ़ फार्मेट में सेव कर लें।
After printing the request letter, save the signed copy in PDF format.
- अपलोड रिक्वेस्ट लेटर बटन पर क्लिक करने के उपरांत फाइल अपलोड करने हेतु पृष्ठ ओपन होगा।
After clicking on the Upload Request Letter button the page for uploading the file will open.
- चूस फाइल ऑप्शन पर क्लिक कर पीडीऍफ़ फाइल अपलोड करने के उपरांत अपलोड फाइल बटन क्लिक करें।
Click on Choose File option and upload the PDF file and then click on Upload File button..
- आपको दस्तावेज़ सफलतापूर्वक अपलोड होने का पुष्टिकरण संदेश प्राप्त होगा।
You will receive a confirmation message that the document has been uploaded successfully.

Step 5: Procedure for checking the current status of a request

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Submit Request for Change of Mobile Number/Email ID

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Instructions for Change Request of Mobile Number/Email ID

- Fields marked with asterisk * are mandatory
- OTR number is mandatory for change request
- Existing mobile number is mandatory for change request
- Existing mobile number and new mobile number should not be same
- Existing email ID is mandatory for change request
- Existing email ID and new email ID should not be same
- Generate Request Letter before final submission of request
- Uploading of Request Letter is mandatory
- Please note that you can file maximum 3 request
- Make sure that all the details entered are correct.

Type of Request

Your OTR Number *

Total no of record found : 1

Sr. No.	Request ID	Request Status	Remarks	Requester Name	Request Filling Date/Time	Type of Request
1	B365120241227353	Submitted		AMIT KUMAR SINGH	27/12/2024 15:30	Requested for Email ID/ Mobile Number Updation

- ओटीआर नंबर दर्ज करने के उपरांत अनुरोध की वर्तमान स्थिति की जांच करने के लिए "चेक करें स्टेटस" बटन पर क्लिक करें।
After entering the OTR number, click on Check Current Status button to check the current status of the request.

निर्देश: यदि आवेदक द्वारा ओटीआर में किसी प्रकार का संशोधन किया गया है तो संशोधित विवरण को आवेदन में परिलक्षित करने के लिए कृपया **Candidate Dashboard (OTR Based)** के अंतर्गत पहले "**Sync Your Data With OTR Server**" बटन पर क्लिक करें, तपश्चात आवेदित पद के अंतर्गत प्रदर्शित हो रहे "**Sync App Data**" बटन पर क्लिक कर आवेदन पत्र में संशोधन कर सकते हैं।

If any modification has been made in the OTR by the applicant, then to reflect the modified details in the application, please first click on the "**Sync Your Data with OTR Server**" button under Candidate Dashboard (OTR Based), then click on the option for the post applied for. You can make amendments in the application form by clicking on the "**Sync App Data**" button displayed below.